

## **General Information and Terms & Conditions for Reach Mallorca e.V.**

### **1. Registration**

By registering, the participant declares their willingness to integrate into a Christian community and to participate in the respective program. If the leadership sends a participant home for disciplinary reasons, the costs of the return trip shall be borne by the participant and/or their legal guardian. Participation in joint meetings and events is assumed. During a Reach Mallorca outreach ("Einsatz") or other Reach Mallorca events, abstaining from drugs and alcohol is expected. Unless otherwise agreed, only written signatures are legally valid.

### **2. Confirmation**

Unless stated otherwise, the participant will receive a written registration confirmation with a request for payment after the registration has been received and reviewed. Once the confirmation has been issued by Reach Mallorca, the registration is valid. In the event of cancellations, an administrative fee of EUR 50 will be charged.

### **3. Discounts for Children**

In principle, we would like to enable families with children to participate in our outreaches. However, this depends on the nature of the outreach, as some outreaches are not family-friendly. For this reason, it must generally be assumed that children must also pay the full outreach fee. The reason is that the child occupies a full participant place in the accommodation and therefore incurs equivalent costs that must be covered.

### **4. Price Increases**

We reserve the right to pass on significant cost increases that occur up to the start of an outreach and that are communicated before the outreach begins, and to charge the participants accordingly.

### **5. Liability**

Reach Mallorca assumes no liability for self-inflicted damage, accidents, losses, delays, or other damage claims. We are not obliged to provide compensation for cancellations caused by force majeure (water, fire, storm, epidemics, etc.). The participant is responsible for complying with all regulations relevant to carrying out the trip, in particular for obtaining passports, visas, and travel permits in good time and in full. Any disadvantages, in particular the payment of cancellation costs, arising from the failure to comply with such travel requirements shall be borne by the participant. Exceptions are cases resulting from culpably incorrect or missing information provided by Reach Mallorca.

The participant and/or their legal guardian authorizes Reach Mallorca to obtain medical assistance in the form of treatment, anesthesia, or surgery in an emergency if, in the opinion of the treating physician, this is necessary. The participant shall bear all costs for such necessary treatment and any

required return transport. Reach Mallorca e.V., its staff, and volunteer helpers shall not be liable for any injury, damage, or loss that a participant may suffer during an event or outreach.

## **6. Changes**

We reserve the right to make program changes, for example for organizational reasons. If applicable, we will inform participants of changes by personal letter.

## **7. Non-commercial Use of Photos and Film Recordings**

The participant and/or their legal guardian agrees that photos and film recordings taken in connection with Reach Mallorca publications may be used freely for non-commercial purposes. If this is not desired, the participant must inform Reach Mallorca in writing by post.

## **8. Cancellation and Withdrawal Policy**

A participant may withdraw at any time prior to the start of a Reach Mallorca event or trip. For evidentiary reasons, the withdrawal must be in writing and signed. The relevant date for withdrawal is the postmark date or the date the email is received.

If the participant withdraws from the travel contract or does not begin the trip/event without formally withdrawing, and this is not the responsibility of Reach Mallorca, Reach Mallorca may demand appropriate compensation for arrangements already made. This may be calculated as a flat rate as follows:

- Between the 21st and 15th day before the start of the event/outreach: administrative fee of EUR 50
- Between the 14th and 8th day before the start of the event/outreach: 20% of the event price
- Between the 7th day before the start and the start of the event/outreach: 50% of the event price

Reach Mallorca will attempt to keep the damage resulting from a participant's withdrawal as low as possible. However, if costs have already been incurred by Reach Mallorca at the time of withdrawal (e.g., flight tickets, seat reservations with bus companies, etc.), the cancellation costs (e.g., for a flight ticket) shall be borne by the withdrawing participant. The organizer reserves the right to prove higher damage in individual cases. It is recommended to take out personal trip cancellation insurance.

## **9. Withdrawal by the Organizer**

Unless otherwise stated in individual cases, if only 50% of the calculated number of participants is reached, the organizer is entitled to cancel the event/outreach up to one week after the stated registration deadline. In this case, the participant will immediately receive a refund of any payments made in full. No further claims for damages may be asserted.

## **10. Liability of the Organizer**

As the organizer, the organizer is liable for:

- careful preparation,
- careful selection and supervision of service providers,
- correctness of the description of services,
- proper provision of the contractually agreed services,  
in accordance with local standards of the respective destination.

We are liable for fault by transportation companies engaged in the execution of the trip/event only in principle and in amount within the scope of their respective terms of carriage. Liability for damages caused by delays is excluded.

## **11. Place of Jurisdiction**

The place of jurisdiction is the registered seat of Reach Mallorca e.V.

## **12. International Travel**

The participant must obtain appropriate health insurance for outreaches and events abroad. The participant is also responsible for ensuring that they have received all vaccinations required for the destination country.

## **13. Data Protection Notice**

In order to organize and carry out the outreaches and events, we must store part of your information from this form in our electronic data processing system. Your information will be treated confidentially and, of course, will not be passed on to third parties. Access to your data is available to the responsible administrative staff and employees of the relevant departments. You may revoke your voluntary consent to data storage at any time. You are entitled at any time to request comprehensive information, or to request correction or deletion of your data.

Bielefeld, 15.01.2025